

Santander	API's Dedicadas										Web Particulares			Canais Online			Empresas							
	Dispon. das API PSDs	Performance para PISP (milissegundos)	Performance para PISP - Componente SIBS (milissegundos)	Performance para PISP - Componente Banco (milissegundos)	Performance para AISP (milissegundos)	Performance para AISP - Componente SIBS (milissegundos)	Performance para AISP - Componente Banco (milissegundos)	Performance para CBPII (milissegundos)	Tx Erros respostas aos TPPs	Tx Erros respostas aos TPPs Responsab. SIBS	Tx Erros respostas aos TPPs Responsab. Banco	Dispon. do Canal	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Taxa de Erros nas respostas	Dispon. do Canal	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Taxa de Erros nas respostas	Dispon. do Canal Web	Dispon. do Canal App	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Taxa de Erros nas respostas

SLA Período	99.0%	5.000	236	168	7.000	334	83	0.00	10%	0.19%	0.01%	5%	0.18%	97.45%	313	85	0.16%	95.70%	219	81	0.15%	98.57%	97.78%	303	62	0.12%	
Detalhe Diário																											
01/jan	100.00%	588	524	525	520	479	94	0	4.86%	0.00%	4.96%	0.00%	79.27%	234	87	0.10%	87.88%	218	89	0.06%	83.04%	92.99%	258	80	0.09%		
02/jan	100.00%	558	481	481	444	391	84	0	0.02%	0.00%	0.02%	0.00%	97.95%	241	91	0.12%	99.79%	225	72	0.08%	100.00%	98.96%	222	82	0.09%		
03/jan	100.00%	557	550	550	448	389	97	0	0.05%	0.00%	0.05%	0.00%	95.91%	893	325	0.05%	92.68%	848	205	0.29%	97.95%	98.30%	472	70	0.14%		
04/jan	100.00%	558	487	188	480	426	92	0	0.01%	0.00%	0.01%	0.00%	98.91%	430	148	0.24%	99.17%	532	132	0.19%	100.00%	99.38%	327	68	0.12%		
05/jan	100.00%	300	257	80	323	276	80	0	0.00%	0.00%	0.00%	0.00%	100.00%	298	92	0.10%	99.58%	281	70	0.07%	100.00%	98.13%	316	62	0.13%		
06/jan	100.00%	293	223	98	319	274	82	0	0.00%	0.00%	0.00%	0.00%	98.97%	234	92	0.04%	100.00%	236	70	0.04%	99.00%	99.17%	239	60	0.08%		
07/jan	100.00%	228	207	93	324	275	82	0	0.00%	0.00%	0.00%	0.00%	98.97%	257	95	0.06%	100.00%	250	71	0.05%	100.00%	99.16%	312	82	0.14%		
08/jan	100.00%	239	216	79	310	268	77	0	0.00%	0.00%	0.00%	0.00%	98.96%	269	106	0.06%	100.00%	257	68	0.07%	100.00%	98.03%	278	75	0.12%		
09/jan	100.00%	270	230	96	319	265	85	0	0.30%	0.00%	0.30%	0.00%	100.00%	229	113	0.05%	99.88%	223	68	0.12%	100.00%	98.13%	235	81	0.13%		
10/jan	100.00%	245	220	93	310	264	78	0	0.00%	0.00%	0.00%	0.00%	98.97%	393	99	0.10%	99.38%	345	82	0.06%	100.00%	98.54%	467	73	0.17%		
11/jan	100.00%	237	217	89	327	281	78	0	0.02%	0.00%	0.02%	0.00%	100.00%	256	94	0.06%	98.54%	247	78	0.05%	100.00%	98.96%	256	62	0.08%		
12/jan	100.00%	238	217	88	328	282	79	0	0.00%	0.00%	0.00%	0.00%	97.95%	263	80	0.11%	98.96%	241	68	0.06%	100.00%	98.96%	250	60	0.09%		
13/jan	100.00%	257	226	103	339	293	81	0	0.00%	0.00%	0.00%	0.00%	98.98%	242	52	0.16%	99.37%	239	50	0.13%	100.00%	99.58%	240	61	0.08%		
14/jan	100.00%	246	220	83	345	297	80	0	0.00%	0.00%	0.00%	0.00%	98.98%	259	71	0.16%	99.56%	244	65	0.10%	100.00%	98.75%	260	61	0.09%		
15/jan	100.00%	257	233	89	346	302	80	0	0.00%	0.00%	0.00%	0.00%	97.93%	240	70	0.10%	100.00%	208	61	0.07%	100.00%	98.96%	269	67	0.10%		
16/jan	100.00%	255	231	132	357	309	85	0	0.08%	0.00%	0.08%	0.00%	96.66%	233	73	0.11%	99.38%	212	69	0.09%	100.00%	99.38%	209	68	0.07%		
17/jan	100.00%	275	232	130	362	309	87	0	0.02%	0.00%	0.02%	0.00%	98.98%	322	97	0.29%	98.75%	286	71	0.10%	100.00%	98.96%	312	73	0.34%		
18/jan	100.00%	203	192	133	325	286	81	0	0.00%	0.00%	0.00%	0.00%	100.00%	269	82	0.14%	100.00%	255	69	0.09%	100.00%	98.95%	234	52	0.24%		
19/jan	100.00%	206	199	112	337	289	80	0	0.00%	0.00%	0.00%	0.00%	97.95%	272	73	0.16%	99.79%	259	66	0.10%	100.00%	99.17%	214	50	0.28%		
20/jan	100.00%	191	149	149	349	301	80	0	0.00%	0.00%	0.00%	0.00%	98.96%	316	71	0.21%	99.38%	292	68	0.10%	100.00%	98.75%	291	61	0.32%		
21/jan	100.00%	214	204	128	351	284	78	0	0.00%	0.00%	0.00%	0.00%	98.27%	289	69	0.20%	100.00%	279	63	0.12%	100.00%	98.96%	294	63	0.10%		
22/jan	100.00%	208	198	173	365	325	75	0	0.00%	0.00%	0.00%	0.00%	100.00%	364	88	0.11%	100.00%	326	69	0.06%	100.00%	98.96%	275	65	0.10%		
23/jan	100.00%	191	186	166	350	302	80	0	0.00%	0.00%	0.00%	0.00%	100.00%	265	85	0.13%	98.19%	285	68	0.10%	100.00%	98.54%	240	64	0.08%		
24/jan	100.00%	211	161	357	357	309	81	0	0.02%	0.00%	0.02%	0.00%	100.00%	281	97	0.19%	100.00%	264	80	0.01%	100.00%	99.12%	458	63	0.15%		
25/jan	100.00%	214	202	208	349	304	75	0	0.00%	0.00%	0.00%	0.00%	100.00%	394	88	0.19%	99.55%	340	69	0.12%	100.00%	99.77%	503	63	0.17%		
26/jan	100.00%	198	188	144	360	322	78	0	0.00%	0.00%	0.00%	0.00%	100.00%	276	144	0.15%	99.17%	309	87	0.11%	100.00%	98.75%	274	64	0.09%		
27/jan	100.00%	199	193	114	345	299	75	0	0.00%	0.00%	0.00%	0.00%	97.95%	247	70	0.14%	100.00%	277	68	0.11%	100.00%	98.13%	247	61	0.09%		
28/jan	100.00%	198	181	181	332	282	81	0	0.00%	0.00%	0.00%	0.00%	99.58%	302	52	0.27%	99.58%	302	68	0.08%	100.00%	98.75%	308	64	0.15%		
29/jan	100.00%	188	188	116	325	280	79	0	0.01%	0.00%	0.01%	0.00%	100.00%	251	87	0.12%	99.17%	236	63	0.08%	100.00%	99.17%	248	84	0.12%		
30/jan	100.00%	197	190	109	330	279	90	0	0.00%	0.00%	0.00%	0.00%	100.00%	247	100	0.10%	99.58%	231	78	0.12%	100.00%	98.33%	228	94	0.16%		
31/jan	100.00%	185	185	115	409	308	82	0	0.00%	0.00%	0.00%	0.00%	100.00%	328	115	0.29%	99.17%	341	69	0.10%	100.00%	98.33%	299	69	0.10%		
01/fev	100.00%	538	516	131	587	528	94	0	0.00%	0.00%	0.00%	0.00%	97.93%	285	51	0.29%	96.21%	314	46	0.21%	100.00%	99.10%	259	60	0.11%		
02/fev	100.00%	440	440	142	638	581	93	0	0.00%	0.00%	0.00%	0.00%	99.95%	325	49	0.28%	98.33%	315	46	0.18%	100.00%	99.38%	385	59	0.13%		
03/fev	100.00%	585	491	192	717	659	97	0	0.01%	0.00%	0.01%	0.00%	96.92%	272	61	0.23%	97.08%	314	46	0.21%	100.00%	98.16%	297	60	0.12%		
04/fev	100.00%	615	565	280	732	677	99	0	0.17%	0.02%	1.73%	0.00%	97.93%	333	52	0.31%	99.17%	343	48	0.21%	100.00%	98.96%	343	60	0.15%		
05/fev	100.00%	721	703	93	1004	952	94	0	0.02%	0.02%	0.00%	0.00%	98.98%	322	50	0.16%	100.00%	338	46	0.12%	100.00%	98.96%	255	82	0.10%		
06/fev	100.00%	491	428	288	743	687	82	0	0.00%	0.00%	0.00%	0.00%	100.00%	223	52	0.16%	100.00%	227	48	0.13%	100.00%	96.56%	221	61	0.09%		
07/fev	100.00%	397	346	284	561	504	98	0	0.02%	0.02%	0.00%	0.00%	100.00%	249	52	0.21%	97.08%	271	51	0.17%	100.00%	98.75%	243	61	0.10%		
08/fev	100.00%	557	455	328	766	707	99	0	0.19%	0.00%	0.02%	0.00%	98.95%	281	50	0.28%	99.17%	307	47	0.21%	100.00%	98.96%	285	64	0.11%		
09/fev	100.00%	269	269	309	369	309	82	0	0.00%	0.00%	0.00%	0.00%	100.00%	274	65	0.23%	94.58%	296	62	0.15%	100.00%	98.96%	287	61	0.09%		
10/fev	100.00%	271	238	271	350	301	81	0	0.00%	0.00%	0.00%	0.00%	96.85%	285	83	0.16%	99.79%	297	72	0.10%	100.00%	98.33%	285	64	0.10%		
11/fev	100.00%	247	221	281	345	297	81	0	0.00%	0.00%	0.00%	0.00%	100.00%	270	85	0.13%	100.00%	271	67	0.10%	100.00%	98.75%	263	65	0.09%		
12/fev	100.00%	247	214	247	339	294	82	0	0.00%	0.00%	0.00%	0.00%	98.97%	254	84	0.07%	98.97%	278	67	0.07%	100.00%	98.13%	278	69	0.09%		
13/fev	100.00%	216	206	232	340	293	82	0	0.01%	0.00%	0.01%	0.00%	98.97%	254	91	0.11%	100.00%	228	71	0.06%	99.22%	99.38%	234	81	0.09%		
14/fev	100.00%	257	221	211	318	300	88	0	0.00%	0.00%	0.00%	0.00%	98.98%	288	93	0.13%	99.58%	288	82	0.11%	99.78%	98.96%	319	65	0.11%		
15/fev	100.00%	261	218	202	344	296	82	0	0.00%	0.00%	0.00%	0.00%	97.95%	267	51	0.17%	97.19%	290	48	0.16%	100.00%	98.88%	262	62	0.09%		
16/fev	100.00%	240	217	159	351	304	80	0	0.01%	0.00%	0.00%	0.00%	98.97%	269	51	0.17%	99.79%	282	49	0.16%	100.00%	98.95%	243	61	0.08%		
17/fev	100.00%	224	224	289	339	309	80	0	0.00%	0.00%	0.00%	0.00%	96.92%	299	57	0.20%	99.38%	321	48	0.15%	100.00%	98.96%	269	61	0.09%		
18/fev	100.00%	288	248	268	333	284	81	0	0.10%	0.00%	0.10%	0.00%	100.00%	328	54	0.33%	98.55%	338	45	0.18%	100.00%	99.58%	260	62	0.10%		
19																											