

Banco Santander Open-Banking - KPI's 2026 1T

Santander	API's Dedicadas											Canais Online																		
	Dispon. das API PSD2	Performance para PISP (milissegundos)	Performance para PISP - Componente SI&S (milissegundos)	Performance para PISP - Componente Banco (milissegundos)	Performance para AISP (milissegundos)	Performance para AISP - Componente SI&S (milissegundos)	Performance para AISP - Componente Banco (milissegundos)	Performance para CBPII (milissegundos)	Tx Erros repostas aos TPPs	Tx Erros repostas aos TPPs Responsab. SI&S	Tx Erros repostas aos TPPs Responsab. Banco	Web Particulares			App Particulares			Empresas												
												Dispon. do Canal	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Taxa de Erros nas repostas	Dispon. do Canal	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Taxa de Erros nas repostas	Dispon. do Canal Web	Dispon. do Canal App	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Taxa de Erros nas repostas						
SLA Período	99.00%	5.000	278	240	113	7.000	427	346	127	0	5.000	10%	0.19%	5%	0.00%	5%	0.00%	93.00%	272	46	0.24%	75.34%	184	66	0.94%	99.84%	99.60%	297	100	0.08%
												Detalhe Diário																		
01/Jan	100.00%	288	254	121	931	858	115	0	0.01%	0.01%	0.00%	100.00%	333	42	0.20%	82.79%	171	57	1.06%	100.00%	100.00%	350	128	0.00%	100.00%	99.54%	411	98	0.05%	
02/Jan	100.00%	346	305	152	1.032	957	116	0	0.00%	0.03%	0.01%	100.00%	347	42	0.09%	84.24%	178	42	0.16%	100.00%	100.00%	411	98	0.05%	100.00%	99.54%	411	98	0.07%	
03/Jan	100.00%	258	209	83	1.081	1.009	112	0	0.17%	0.04%	0.13%	100.00%	355	40	0.20%	82.47%	134	43	0.85%	100.00%	100.00%	392	97	0.04%	100.00%	99.74%	453	78	0.07%	
04/Jan	100.00%	258	209	83	1.081	1.009	112	0	0.17%	0.04%	0.13%	100.00%	355	40	0.20%	82.47%	134	43	0.85%	100.00%	100.00%	392	97	0.04%	100.00%	99.74%	453	78	0.07%	
05/Jan	100.00%	258	209	83	1.081	1.009	112	0	0.17%	0.04%	0.13%	100.00%	355	40	0.20%	82.47%	134	43	0.85%	100.00%	100.00%	392	97	0.04%	100.00%	99.74%	453	78	0.07%	
06/Jan	100.00%	244	205	83	1.081	1.009	112	0	0.17%	0.04%	0.13%	100.00%	355	40	0.20%	82.47%	134	43	0.85%	100.00%	100.00%	392	97	0.04%	100.00%	99.74%	453	78	0.07%	
07/Jan	100.00%	243	224	72	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	352	37	0.23%	55.42%	173	59	1.17%	100.00%	100.00%	400	93	0.06%	100.00%	99.57%	419	99	0.08%	
08/Jan	100.00%	246	228	78	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	352	37	0.23%	55.42%	173	59	1.17%	100.00%	100.00%	400	93	0.06%	100.00%	99.57%	419	99	0.08%	
09/Jan	100.00%	257	232	89	1.081	1.009	112	0	0.03%	0.00%	0.00%	100.00%	357	46	0.30%	57.68%	175	143	1.31%	100.00%	100.00%	437	98	0.11%	100.00%	99.57%	419	99	0.08%	
10/Jan	100.00%	261	230	102	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	351	45	0.22%	80.25%	158	69	1.20%	100.00%	100.00%	457	136	0.10%	100.00%	99.56%	397	100	0.03%	
11/Jan	100.00%	260	231	105	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	343	119	0.07%	80.69%	141	115	0.19%	100.00%	100.00%	397	100	0.03%	100.00%	99.56%	397	100	0.03%	
12/Jan	100.00%	259	233	102	1.081	1.009	112	0	0.05%	0.00%	0.00%	100.00%	374	104	0.18%	82.32%	184	128	0.22%	100.00%	100.00%	422	98	0.07%	100.00%	99.56%	397	100	0.03%	
13/Jan	100.00%	259	232	109	1.081	1.009	112	0	0.03%	0.00%	0.00%	100.00%	341	73	0.18%	80.35%	192	104	0.40%	100.00%	100.00%	395	98	0.06%	100.00%	99.79%	422	98	0.07%	
14/Jan	100.00%	252	238	111	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	325	39	0.21%	77.85%	165	81	1.29%	100.00%	100.00%	375	95	0.07%	100.00%	99.79%	422	98	0.07%	
15/Jan	100.00%	254	233	110	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	323	38	0.17%	73.54%	159	58	1.26%	100.00%	100.00%	357	94	0.05%	100.00%	99.79%	422	98	0.07%	
16/Jan	100.00%	237	204	400	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	309	44	0.31%	75.00%	143	76	1.12%	100.00%	100.00%	347	92	0.07%	100.00%	99.74%	422	98	0.07%	
17/Jan	100.00%	257	233	111	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	327	47	0.27%	75.25%	172	45	0.31%	100.00%	100.00%	347	92	0.07%	100.00%	99.74%	422	98	0.07%	
18/Jan	100.00%	239	235	118	1.081	1.009	112	0	0.09%	0.00%	0.09%	100.00%	298	41	0.04%	75.68%	142	41	0.05%	100.00%	100.00%	339	90	0.04%	100.00%	99.74%	422	98	0.07%	
19/Jan	100.00%	261	237	122	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	327	47	0.27%	75.25%	172	45	0.31%	100.00%	100.00%	347	92	0.07%	100.00%	99.74%	422	98	0.07%	
20/Jan	100.00%	243	207	121	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	329	39	0.33%	74.66%	179	63	1.40%	100.00%	100.00%	302	86	0.10%	100.00%	99.73%	422	98	0.07%	
21/Jan	100.00%	239	206	120	1.081	1.009	112	0	0.03%	0.00%	0.03%	100.00%	329	39	0.20%	81.05%	165	62	1.17%	100.00%	100.00%	388	80	0.06%	100.00%	99.73%	422	98	0.07%	
22/Jan	100.00%	245	204	125	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	322	43	0.21%	83.67%	153	63	1.12%	100.00%	100.00%	384	94	0.08%	100.00%	99.73%	422	98	0.07%	
23/Jan	100.00%	231	210	123	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	323	48	0.21%	80.31%	171	100	1.16%	100.00%	100.00%	399	92	0.08%	100.00%	99.79%	422	98	0.07%	
24/Jan	100.00%	230	208	112	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	317	46	0.14%	76.84%	148	64	1.10%	100.00%	100.00%	391	124	0.06%	100.00%	99.58%	391	124	0.06%	
25/Jan	100.00%	228	240	129	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	328	47	0.05%	83.07%	122	83	0.13%	100.00%	100.00%	364	94	0.08%	100.00%	99.74%	422	98	0.07%	
26/Jan	100.00%	230	211	101	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	325	38	0.22%	82.32%	179	59	1.40%	100.00%	100.00%	374	95	0.07%	100.00%	99.30%	374	95	0.07%	
27/Jan	100.00%	222	205	87	1.081	1.009	112	0	0.08%	0.00%	0.08%	98.96%	317	39	0.24%	80.30%	165	96	1.14%	100.00%	100.00%	389	94	0.06%	100.00%	98.95%	389	94	0.06%	
28/Jan	100.00%	221	207	93	1.081	1.009	112	0	0.00%	0.00%	0.00%	98.97%	332	43	0.25%	78.43%	166	99	1.23%	100.00%	100.00%	369	95	0.07%	100.00%	98.95%	389	94	0.06%	
29/Jan	100.00%	223	210	87	1.081	1.009	112	0	0.11%	0.00%	0.11%	100.00%	335	37	0.27%	79.05%	169	56	1.06%	100.00%	100.00%	358	94	0.07%	100.00%	99.58%	414	94	0.11%	
30/Jan	100.00%	242	200	100	1.081	1.009	112	0	0.00%	0.00%	0.00%	98.97%	337	40	0.20%	79.79%	169	52	1.08%	100.00%	100.00%	358	94	0.07%	100.00%	99.57%	414	94	0.11%	
31/Jan	100.00%	220	210	86	1.081	1.009	112	0	0.00%	0.00%	0.00%	98.11%	334	43	0.10%	76.65%	152	101	1.04%	100.00%	100.00%	402	101	0.10%	100.00%	99.79%	402	101	0.10%	
01/Fev	100.00%	243	221	92	1.081	1.009	112	0	0.00%	0.00%	0.00%	98.11%	374	41	0.27%	82.52%	146	45	0.89%	100.00%	100.00%	417	124	0.18%	100.00%	99.09%	417	124	0.18%	
02/Fev	100.00%	258	237	89	1.081	1.009	112	0	0.00%	0.00%	0.00%	98.11%	427	41	0.27%	72.47%	174	74	1.32%	100.00%	100.00%	462	117	0.17%	100.00%	99.31%	462	117	0.17%	
03/Fev	100.00%	221	221	92	1.081	1.009	112	0	0.00%	0.00%	0.00%	98.96%	368	39	0.31%	16.30%	197	60	1.00%	100.00%	100.00%	428	91	0.09%	100.00%	99.48%	428	91	0.09%	
04/Fev	100.00%	266	232	104	1.081	1.009	112	0	0.02%	0.00%	0.02%	98.97%	371	38	0.31%	70.59%	208	52	0.99%	100.00%	100.00%	427	95	0.08%	100.00%	99.79%	427	95	0.08%	
05/Fev	100.00%	268	232	108	1.081	1.009	112	0	0.00%	0.00%	0.00%	98.96%	368	39	0.25%	84.29%	186	56	1.42%	100.00%	100.00%	442	96	0.09%	100.00%	99.58%	442	96	0.09%	
06/Fev	100.00%	288	300	142	1.081	1.009	112	0	0.00%	0.00%	0.00%	100.00%	374	44	0.35%	71.63%	209	85	1.19%	100.00%	100.00%	441	83	0.11%	100.00%	99.17%	441	83	0.11%	
07/Fev	100.00%	268	298	99	1.081	1.009	112	0	0.01%	0.00%	0.01%	100.00%	355	56	0.29%	67.41%	149	124	1.04%	100.00%	100.00%	432	132							