

## Portugal (



1H'25 Institutional Presentation



#### Disclaimer

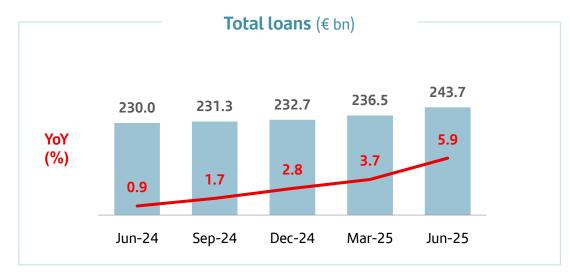
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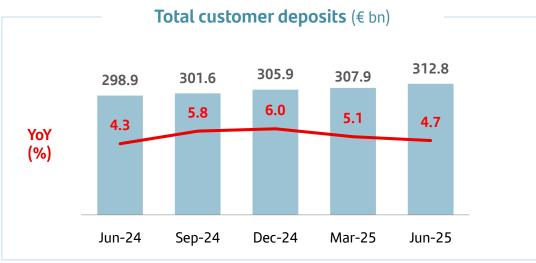
The information contained herein is in accordance with the Bank of Portugal's criteria.





#### Loan and deposit volumes continue to increase





- System loans are growing at a faster pace, as the ECB has already cut rates by 200bp, supporting increased demand for loans, by both households and companies.
- New mortgage origination remains elevated, with still strong demand for loans with fixed rates for the initial 2-5 years of the loan. New corporate loans have also improved.
- Asset quality remained stable at historically low levels.
- Deposits continue to grow at a sound pace.
- Households remain focused on rebuilding their savings, pushing the savings rate up to 12%, resulting in a steady increase in deposits.





## Santander Portugal aims to provide best-in-class service to its customers, maintaining a leadership position in lending

| KEY D     | АТА                                | 1H'25     | YoY Var. |
|-----------|------------------------------------|-----------|----------|
|           | Customer loans (gross)             | €51.7 bn  | +10.0%   |
|           | Customer Deposits                  | €38.5 bn  | +5.1%    |
| _000      | Attributable profit                | €503.9 mn | -8.0%    |
| <u>~~</u> | RoTE                               | 32.9%     | +7.3 pp  |
|           | Efficiency ratio                   | 27.1%     | +4.0 pp  |
|           | Loans market share <sup>1</sup>    | 16.5%     | -3 bps   |
|           | Deposits market share <sup>1</sup> | 12.6%     | -17 bps  |
| 0_        | Total customers                    | 3.0 mn    | +0.6%    |
|           | Digital customers                  | 1.3 mn    | +6.4%    |
|           | Branches <sup>2</sup>              | 327       | -0.6%    |
| 00        | Employees <sup>2</sup>             | 4,673     | +2.3%    |

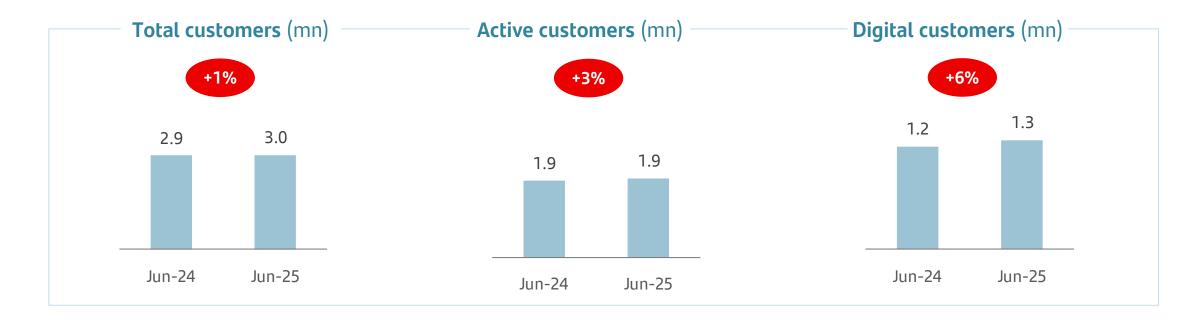


- Continue to implement our transformation plan with the aim of improving service quality and increasing our customer base
- Grow organically in terms of profitable market share and with adequate capital remuneration
- Maintain our position as market leaders in efficiency, improving the cost base
- Maintain an appropriate risk policy with high credit quality and strong capital position

<sup>(1)</sup> As at Jun-25

<sup>(2)</sup> Branches and Employees in Portugal

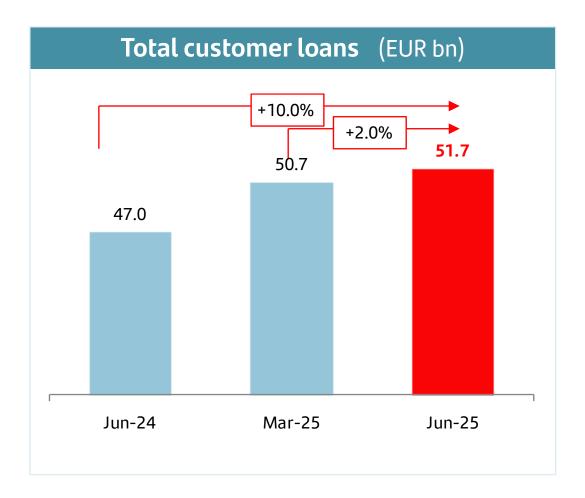
# Our continuous commercial and digital transformation allows to grow customers, especially in high-value segments



- We continue to execute our commercial and digital transformation, aimed at providing first-class service to customers, by simplifying its offer and processes, which is:
  - Contributing to the sustained growth in the number of active customers (+3% YoY); and
  - Translating into the continued increase in digital customers (+6%), underpinned by our focus on providing a seamless experience across channels.



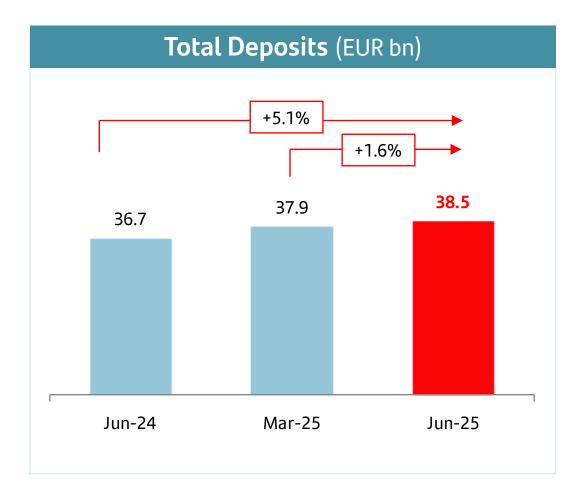
## Higher loans to customers, supported by strong origination of mortgages and corporate loans



|                               | Jun-25 | Jun-24 | YoY (%) | QoQ (%) |
|-------------------------------|--------|--------|---------|---------|
|                               |        |        |         |         |
| Individuals                   | 26.4   | 24.8   | +6.5    | +1.8    |
| Mortgage                      | 24.1   | 22.7   | +6.5    | +1.8    |
| Consumer and other            | 2.2    | 2.1    | +7.2    | +1.8    |
| Corporates and Institucionals | 25.4   | 22.3   | +13.9   | +2.2    |
| Total                         | 51.7   | 47.0   | +10.0   | +2.0    |



## Customer funds continue to grow, in deposits and especially in off-balance funds

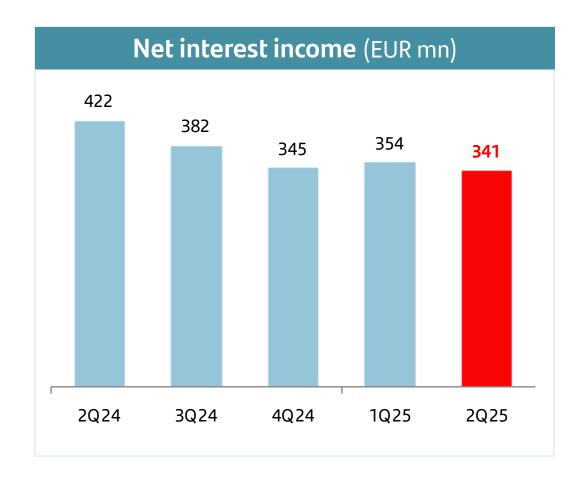


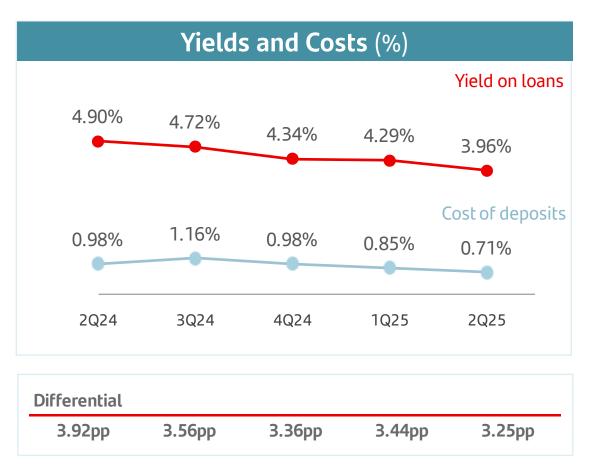
|                             | Jun-25 | Jun-24 | YoY (%) | QoQ (%) |
|-----------------------------|--------|--------|---------|---------|
| <b>-</b>                    |        |        |         |         |
| Deposits                    | 38.5   | 36.7   | +5.1    | +1.6    |
| Off Balance Sheet Resources | 9.2    | 8.4    | +8.8    | +3.2    |
| Investment Funds            | 5.2    | 4.5    | +15.5   | +3.9    |
| Insurance and other         | 4.0    | 3.9    | +1.0    | +2.2    |
| Total Customer Funds        | 47.7   | 45.1   | +5.7    | +1.9    |





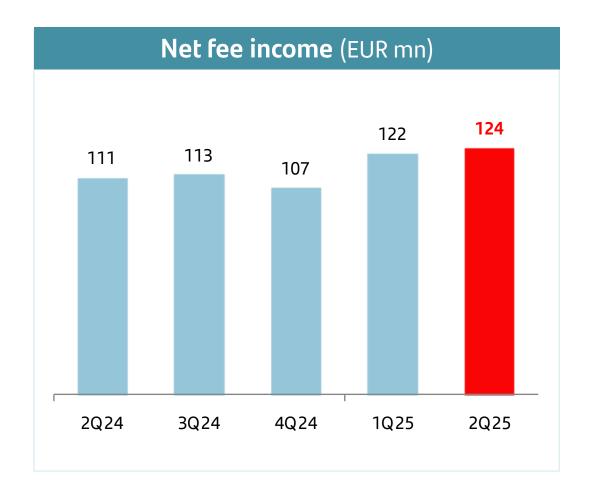
# NII declined, in line with the reduction in ECB interest rates. Our strict pricing policy continues to be reflected in the cost of deposits, protecting NII.

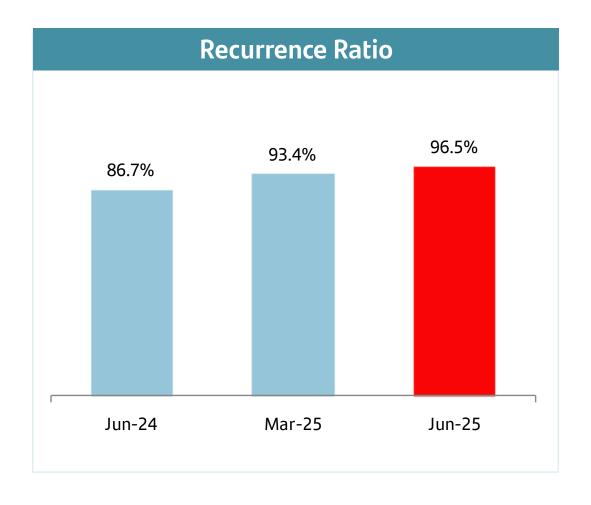






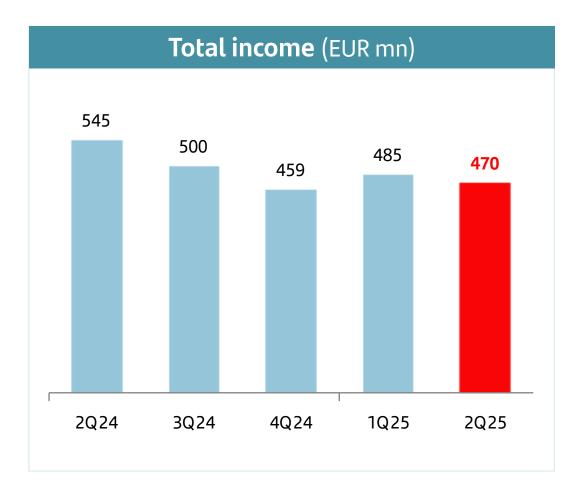
# Net fee income improved, both QoQ and YoY, supported by strong origination of new loans, and also by increased customer transactions





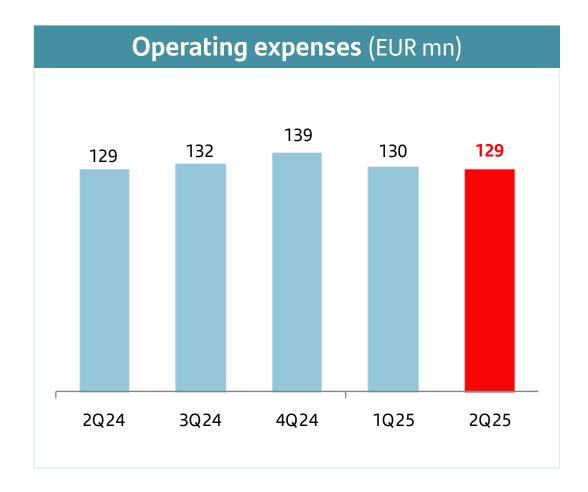


## Total income declined, reflecting the evolution of NII, partly offset by higher fees



|                      | H1'25 | H1'24 | YoY (%) | QoQ (%) |
|----------------------|-------|-------|---------|---------|
| Net interest income  | 696   | 862   | -19.3   | -3.6    |
| Net Fees             | 246   | 232   | +5.7    | +1.9    |
| Customer revenue     | 941   | 1,095 | -14.0   | -2.2    |
| Other <sup>(1)</sup> | 13    | 18    | -24.4   | -52.8   |
| Total income         | 955   | 1,112 | -14.2   | -3.1    |

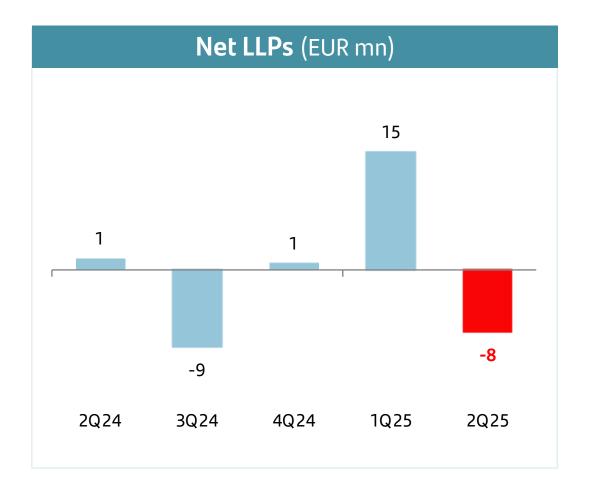
# Our commercial and digital transformation allows to keep operating expenses controlled and maintain high efficiency levels



|                           | H1'25 | H1'24 | YoY (%) | QoQ (%) |
|---------------------------|-------|-------|---------|---------|
| Operating Expenses        | 259   | 257   | +0.5    | -1.4    |
|                           |       |       |         |         |
| Efficiency ratio          |       |       |         |         |
| (with amortisations)      | 27.1% | 23.1% | +4.0pp  | +0.5pp  |
| Branches in Portugal (#)  | 327   | 329   | -0.6    | +0.0    |
| Employees in Portugal (#) | 4,673 | 4,566 | +2.3    | -0.2    |



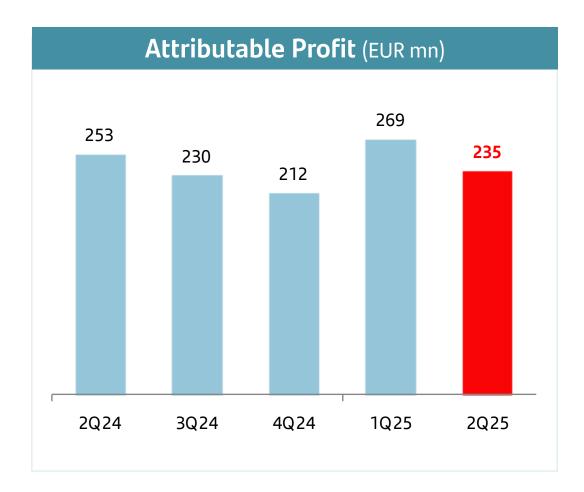
## Credit fundamentals remained robust, with recoveries contributing to a further decline in NPEs



|                               | H1'25 | H1'24 | YoY (%) | QoQ (%) |
|-------------------------------|-------|-------|---------|---------|
| Not Onevatine Income          | 606   | 055   | 10.6    | 2.0     |
| Net Operating Income          | 696   | 855   | -18.6   | -3.8    |
| LLPs                          | 7     | -4    | -259.4  | -       |
| Net Operating Income          |       |       |         |         |
| after LLPs                    | 703   | 850   | -17.3   | -9.7    |
|                               |       |       |         |         |
| NPE ratio                     | 1.5%  | 1.6%  | -0.1pp  | +0.0pp  |
| NPE coverage ratio            | 87.1% | 85.9% | +1.2pp  | -0.1pp  |
| Cost of Credit <sup>(1)</sup> | 0.00% | 0.09% | -0.09pp | +0.02pp |



## Profit declined 8.0% YoY. QoQ dynamics influenced by the regulatory costs with the resolution fund contribution



|                                | H1'25 | H1'24 | YoY (%) | QoQ (%) |
|--------------------------------|-------|-------|---------|---------|
| Profit before taxes            | 704   | 815   | -13.7   | -8.9    |
| Taxes and MI                   | -200  | -268  | -25.3   | +1.1    |
| Underlying Attributable Profit | 504   | 548   | -8.0    | -12.6   |



# Santander Portugal's transformation allowed to grow customers in high-value segments, increase transactions, and to maintain outstanding financial performance



#### **Financial System**

- Loans are growing in the system, as interest rates moved to a lower level, allowing for sound new origination levels, both in individuals and in corporates.
- Deposits are also increasing, as households are rebuilding their savings base, also continuing to transform sight deposits into term deposits.



#### **Strategy & Business**

- We continue executing our continuous transformation process with the aim of improving service quality and increasing our customer base, in high-value segments.
- We are growing organically in terms of profitable market share and with adequate capital remuneration.
- We also maintain our position as market leaders in efficiency, improving the cost base.
- We maintain an appropriate risk policy with high credit quality and strong capital position.



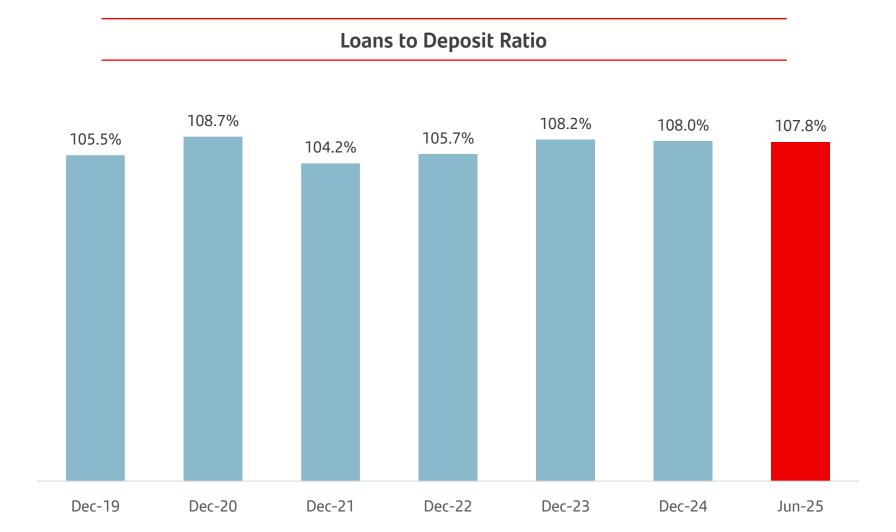
#### Results

- Total income is still declining YoY, as NII continues to reflect the repricing of the loan book as the ECB has cut rates by 200bps. We maintain strict management of liability costs. Net fees grew, with loan origination and customer transactions.
- ▶ Efficiency holds below 30%, as our transformation allows to keep operating expenses controlled.
- Credit fundamentals remained robust, and recovery of overdue loans allowed for a further decline in NPEs.
- Profit declined YoY, reflecting NII dynamics.



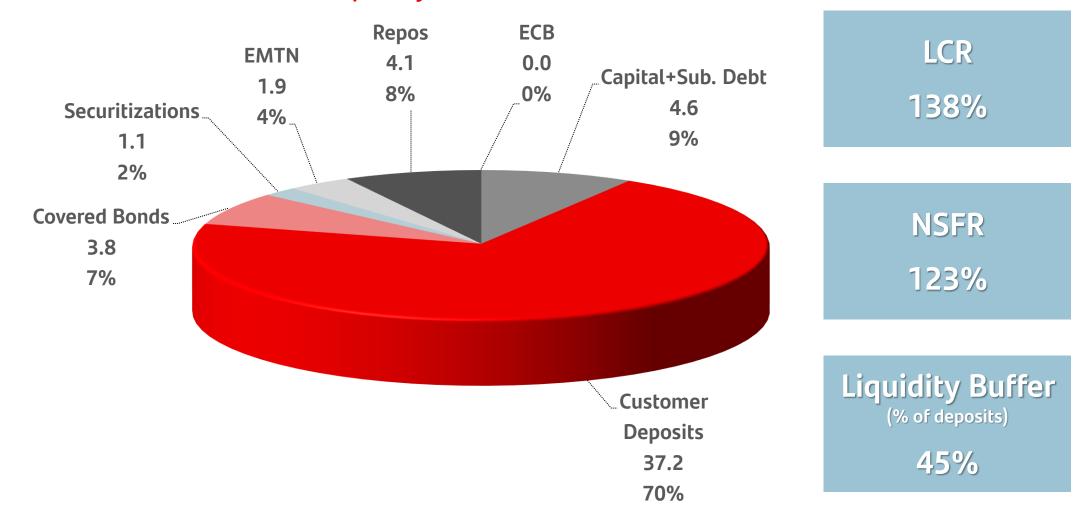


## LtD ratio has been fairly stable





# Customer deposits (mostly retail deposits) represent 70% of the funding structure, and the Bank maintains sound liquidity ratios





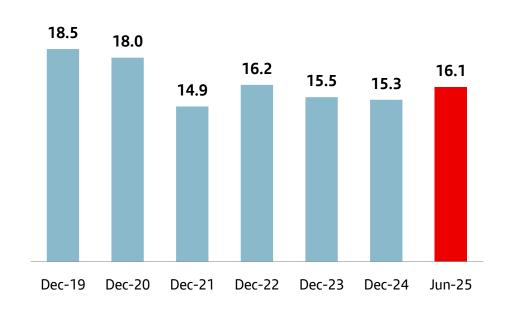
As of Jun/25

## Sound capital levels, with adequate management of RWAs



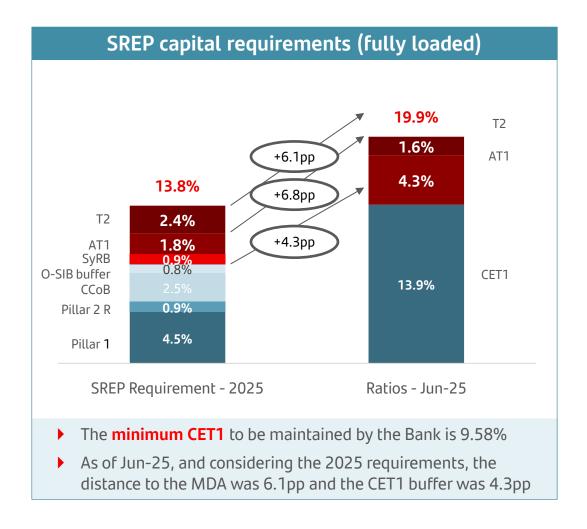
# 25.1% 20.6% 16.3% 16.9% 16.8% 13.9% Dec-19 Dec-20 Dec-21 Dec-22 Dec-23 Dec-24 Jun-25

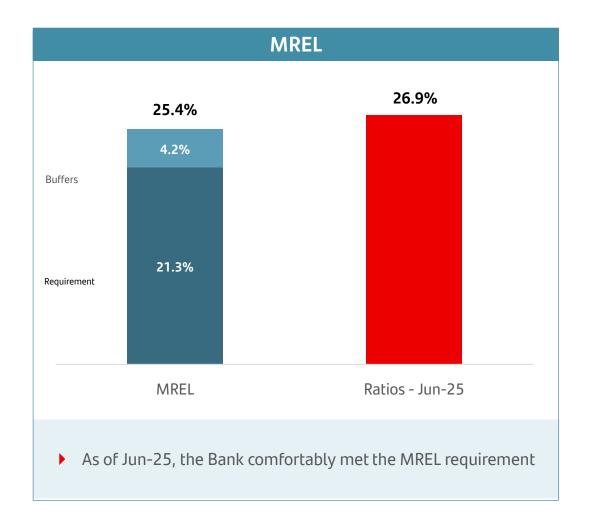
#### RWA (bn€)





## Capital ratios well above the regulatory requirements

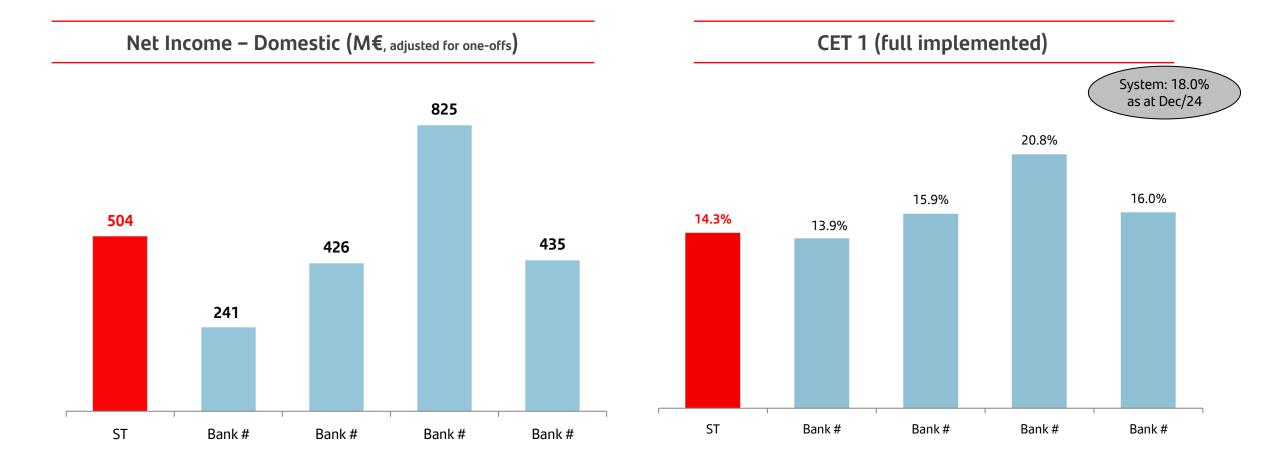




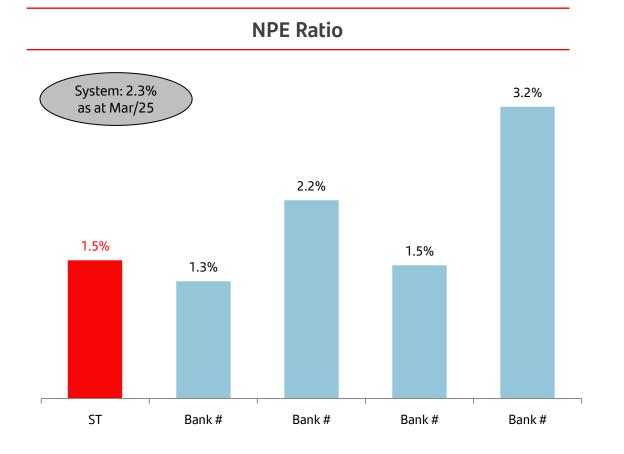


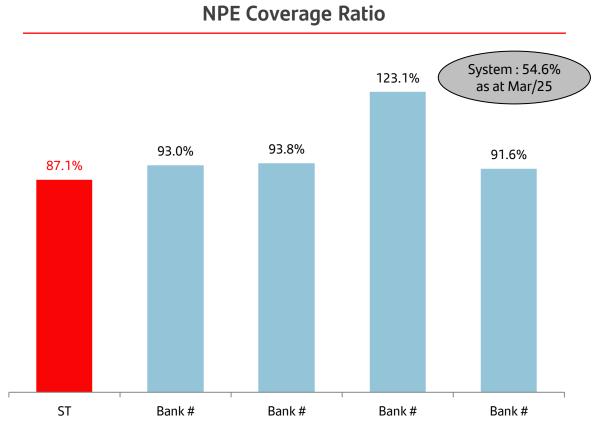


## Sustained profitability and strong capital position











As at Jun/25

#### Long Term Ratings – Senior Debt

| D    | BRS                |      | Fitch         |          | N    | loody's                  |            | S&P              |  |
|------|--------------------|------|---------------|----------|------|--------------------------|------------|------------------|--|
| АН   | <b>(</b>           | A+   |               |          | A1   |                          | <b>A</b> + |                  |  |
| Α    | <b>♦</b> Santander | А    | <b>♦</b> Sant | ander    | A2   | Bank 3                   | А          | Santander Bank 1 |  |
| AL   | Bank 2             | A-   | Bank 3        | <b>(</b> | A3   | <b>(</b>                 | A-         | Bank 3           |  |
| ВВВН | Bank 4             | BBB+ |               |          | Baa1 | Santander  Bank 1 Bank 2 | BBB+       | Bank 2           |  |
| ВВВ  |                    | BBB  | Bank 2        | Bank 4   | Baa2 | Bank 4                   | BBB        |                  |  |
| BBBL |                    | BBB- |               |          | Baa3 |                          | BBB-       |                  |  |
| ВВН  |                    | BB+  |               |          | Ba1  |                          | BB+        |                  |  |
| ВВ   |                    | ВВ   |               |          | Ba2  |                          | ВВ         |                  |  |
| BBL  |                    | BB-  |               |          | Ba3  |                          | BB-        |                  |  |
| ВН   |                    | B+   |               |          | В1   |                          | B+         |                  |  |
| В    |                    | В    |               |          | B2   |                          | В          |                  |  |





#### Banco Santander Totta, SA

| BALANCE SHEET (million euro)   | jun-25 | jun-24         | Var.    |
|--|--------|----------------|---------|
| Cash, cash balances at central banks and other demand deposits                             | 2,399  | 4,771          | -49.7%  |
| Financial assets held for trading, at fair value through profit or loss, and at fair value | 5,090  | 5,575          | -8.7%   |
| through other comprehensive income   | 5,090  | <i>د ا</i> د ا | -0.7 70 |
| Financial assets at amortised cost   | 49,068 | 44,484         | +10.3%  |
| Tangible assets  | 376    | 392            | -4.1%   |
| Intangible assets  | 39     | 34             | +15.4%  |
| Tax assets   | 135    | 168            | -19.4%  |
| Non-current assets held for sale   | 20     | 38             | -47.2%  |
| Other assets   | 400    | 426            | -6.3%   |
| Total Assets   | 57,527 | 55,888         | +2.9%   |
| Financial liabilities held for trading   | 1,246  | 1,783          | -30.2%  |
| Financial liabilities at amortised cost  | 50,990 | 48,248         | +5.7%   |
| Resources from Central Banks and Credit Institutions                                       | 4,425  | 5,008          | -11.6%  |
| Customer deposits  | 38,502 | 36,650         | +5.1%   |
| Debt securities issued   | 7,704  | 6,289          | +22.5%  |
| Other financial liabilities  | 360    | 301            | +19.7%  |
| Provisions   | 122    | 126            | -3.2%   |
| Tax liabilities  | 296    | 593            | -50.1%  |
| Other liabilities  | 725    | 614            | +18.0%  |
| Total Liabilities  | 53,378 | 51,365         | +3.9%   |
| Share capital atributtable to BST shareholders   | 4,149  | 4,522          | -8.2%   |
| Non controlling interests  | 0      | 2              | -95.9%  |
| Total Shareholders' Equity   | 4,149  | 4,523          | -8.3%   |
| Total Shareholders' Equity and Total Liabilities   | 57,527 | 55,888         | +2.9%   |



#### Banco Santander Totta, SA

| CONSOLIDATED INCOME STATEMENTS* (million euro)         | jun-25 | jun-24  | Var.    |
|--|--------|---------|---------|
| Net interest income                                    | 695.7  | 862.2   | -19.3%  |
| Income from equity instruments                         | 7.2    | 8.2     | -12.2%  |
| Net fees   | 245.6  | 232.3   | +5.7%   |
| Other operating results                                | -6.7   | -3.1    | +114.3% |
| Commercial revenue                                     | 941.8  | 1,099.6 | -14.3%  |
| Gain/losses on financial assets                        | 13.0   | 12.7    | +1.9%   |
| Gross Operating Income (1)                             | 954.8  | 1,112.3 | -14.2%  |
| Operating costs  | -258.8 | -257.5  | +0.5%   |
| Staff expenses   | -144.8 | -142.1  | +2.0%   |
| Other Administrative Expenses                          | -94.0  | -96.2   | -2.3%   |
| Depreciation   | -20.0  | -19.2   | +3.9%   |
| Net operating Income                                   | 696.0  | 854.8   | -18.6%  |
| Impairment (net) of financial assets at amortised cost | 7.0    | -4.4    | -       |
| Net provisions and other results                       | 0.8    | -35.2   | -       |
| Income before taxes and non-controlling interests      | 703.8  | 815.3   | -13.7%  |
| Taxes  | -199.9 | -267.3  | -25.2%  |
| Non-controlling interests                              | 0.0    | -0.2    | -100.0% |
| Consolidated net income                                | 503.9  | 547.7   | -8.0%   |

<sup>(1)</sup> Includes the costs with the Resolution and Deposit Guarantee Funds



<sup>(\*)</sup> Not audited

## Thank you.

Our purpose is to help people and business prosper.

Our culture is based on believing that everything we do should be:

## Simple Personal Fair





